

Aceni^{*}

Introducing Aceni

Print, fulfilment, mailing and hybrid mail solutions for EEM members.





**Let's automate your outbound
document processing...**



Sending documents to citizens, tenants, patients, and other stakeholders is a critical function.

The accuracy and speed of printing, fulfilling and sending information can impact customer engagement, compliance and even your organisation's reputation.

Traditional office-based processing - with fixed costs and resources - are no longer viable for the needs of today.

For service delivery to advance, hybrid working staff need secure ways to process letters and mailing packs anytime, anywhere.

Your organisation needs flexible capacity at controllable costs to process documents faster and with an audit trail to support compliance.

Aceni document automation solutions help you gain valuable paperless working, productivity improvements and significantly lower document processing costs.

Read on to learn how Aceni can improve your document deliverability, processing, and engagement without capital investment or extra resources.

Aceni Outbound

**You choose the channels
we deliver the output.**

Aceni Outbound is a multichannel platform of hybrid mail software and document distribution services you use with your existing system(s) to deliver personalised communications.

Aceni doesn't need installed software or system changes to work, it simply turns your system data and templates, or pre-merged letter files, into council tax bills, rent statements, increase letters, ad-hoc letter and more.

You can send one letter or hundreds of thousands, by 5pm, for **same-day mailing**. Opt for **digital delivery** or **Accessible Standard formats** like braille, audio or large format.



By using Aceni, you'll gain a scalable service that flexes as you need it.

- **Hybrid mail** options to automate manual daily printing and fulfilment.
- **Advanced automation** for bulk and year-end runs.
- **Powerful insights** - checking, tracking, and reporting on deliverability - for improved **auditing and compliance**.

And there's no minimum order volume.

Engage people digitally anytime, anywhere on devices they use.

When you're ready to deliver more documents digitally, Aceni makes digital transformation a breeze.

Aceni can send notifications by **email** or **text** inviting people to view secure **eDocuments** and **eForms** online without them pre-registering for an account.

Plus, you know when an eDocument is seen with tracking and reporting options. And, if someone doesn't respond, we can automatically print and mail a copy to improve your engagement rates.



No license fees.
Pay as you use Aceni,
not per user or
document click.



Early ROI.
Implement Aceni in
weeks not years and see
returns much sooner.



Improve compliance.
Meet regulatory, and
data protection needs
with a proven UK
partner.



Click the screen above for a virtual production centre tour, or visit:
<https://vimeo.com/500172755/1d7b460708>

The power behind Aceni

For over 35 years, PSL has worked with local authorities, housing associations, the police and other public and third sector organisations.

For 20+ years, we've teamed up with technology and print service delivery partner Datagraphic. Together we've built a specialist team that combines our organisations' strengths to support over 120 public sector clients to automate the printing, fulfilment and distribution of their mail.

As a client, you'd benefit from PSL's sector experience and social value support whilst using Datagraphic's leading hybrid mail software, Aceni, and its scalable production capacity.

Our service will make your document processes automated, agile, sustainable and lean. We can output **400 million print and mail items** a year and **unlimited digital communications**, all from an efficient footprint to keep operating costs low and **pricing to you competitive**.

Our UK production and technology centre is **secure, GDPR compliant** and holds many international and Industry Standards, including **ISO 27001**. Furthermore, we protect your document processing against disruptions with robust **Business Continuity** and **Disaster Recovery** plans.

And we always work sustainably, with a **carbon-neutral** facility on target to be **net-zero by 2050 with Scope 1, 2 and 3 emissions**.



Learn more

To discuss how Aceni's outbound printing, fulfilment and hybrid mailing solutions can help you improve document processing, please contact:

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